

LivingWorks is seeking a  
**Software Developer**

### About LivingWorks

For nearly four decades, we've wondered: how can we make the world a better place? At LivingWorks, that comes in the form of saving lives from suicide. We make it possible with innovative, evidence-based training that can empower anyone to recognize someone's distress and take action to keep them safe. Everyone has a role to play, and we have a training program for every role.

We've grown a lot over the past four decades. From a small startup to a global company, we're honored to be training communities and organizations around the world. Military units, teachers, corporations, volunteers, faith communities, mental health professionals, and countless others rely on our training to save lives every day.

LivingWorks is a mission-driven, for-profit company. This means:

- We exist for our mission: to make communities everywhere safer from suicide.
- Everything we do, and how we do it, must contribute to our mission.
- Profit is an 'outcome' of what we do, not the 'why' of what we do.
- Profit ensures the sustainability of our organization to serve our mission.

We bring skills to over 200,000 new trainees annually... and over the next few years, we have an ambitious plan to greatly expand that number. To move us forward in that mission, we're looking for a skilled, experienced, and passionate Software Developer. Someone who:

- Takes pride in a high standard of work, producing consistency in processes and outputs, taking ownership of successes and mistakes
- Has a compulsion for continual learning and helps the organization through the ongoing development of your craft and the ways you apply it
- Has a 'Can Do' attitude with the confidence to say, "I don't know now, but I'll find out and get back to you."
- Views teamwork and team success as the path to personal success
- Is focused on task completion and customer service
- While focused on the 'how' to make it happen, maintains a curiosity and perspective on 'why' it has to happen.

#### LivingWorks Education Inc.

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## About the Position

LivingWorks' Infrastructure Department has a mandate to create and maintain the support structures on which the business will operate in alignment with our vision, mission and business plan.

Within Infrastructure, the Technology Team develops technology and delivers technology services in the most cost efficient way using internal and external resources. The Technology Team helps LivingWorks achieve its mission by:

- aligning technology resources and processes with the intended culture of the business
- contributing to the agility of the business with timely, efficient and accurate action
- ensuring that the business owns it's knowledge
- maintaining continuity and connection between applications used by the business

Reporting to the Technology Director, The Software Developer will contribute to the Technology Team's success by:

- helping the team understand and meet the current and future needs of the business
- helping the team be self-reliant, ensuring that industry best practices are maintained
- helping ensure that LivingWorks uses vendors effectively and strategically
- ensuring that software development methodologies used throughout LivingWorks are tailored specifically to organizational need, and meet industry standards
- supporting LivingWorks' sustainability by providing consistency of code.

Specifically, the Software Developer will:

- Research, design, implement, test, evaluate and manage software programs
- Integrate software programs with APIs
- Write and implement efficient code with an eye exploring automation
- Develop quality assurance procedures
- Deploy software tools, processes and metrics
- Work in a team, contributing a proficient understanding of code versioning tools like SVN, GitHub, Bitbucket etc.
- Maintain and upgrade existing systems
- Train team members, as needed
- Create custom reports
- Develop strong working relationships with Business Analysts, other Developers and UX Designers

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- Develop Architect skills:
  - Issue resolutions – operating systems, servers and cloud services
  - Work with web applications
  - Ensure high availability and disaster recovery
  - Implement and maintain best practices on Access Control
  - Report and document processes, issues and resolutions at appropriate level as needed

In order to be successful, the Software Developer will have strong skills and capabilities such as:

- A proven track record for efficient, accurate code writing that produces desired outcomes
- An ability to take an architect view to help design and develop solutions
- A demonstrated ability to gain trust and credibility by providing careful and responsible management over the work you produce, knowing that your work is the platform upon which the business operates

## Experience and Education

- 5-10 years of application development experience
- Full-stack web development, including familiarity with SPA (single page applications)
- Experience with React SPA, Ruby on Rails, AWS (S3 and Cloudfront) and PostgreSQL and Heroku
- Comfortable with database setup and configuration
- Strong SQL experience
- Strong exposure to Google Analytics, Email Marketing Campaigns, eLearning (LearnUpon), SEO
- Basic UX/UI skills
- Bachelor's Degree in a Computer Technology or Computer Science-related field

## How to Apply:

In addition to working toward a life-saving mission, LivingWorks offers a competitive compensation and benefits package. The workplace for this role is in our Calgary office and the competition is open to current residents of Calgary area. If you seem like a fit for this role, we'd love to hear from you!

**Please provide a resume and cover letter detailing your qualifications to [hr@livingworks.net](mailto:hr@livingworks.net)**

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Due to the volume of applications, only those selected for an interview will be contacted.

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